Job Description & Person Specification

**Post: Bank Support Worker**

**Accountable to: Supported Living & Community Support - Locality Manager**

**Base: Expectation to work across all services where**

**required**

**Aims of the Service**

To support adults who are vulnerable because of their learning disability and/or their physical/ sensory difficulties. There will be funded training and induction, along with ongoing support.

**The service aims to:**

* Increase people’s opportunities for independent living within the community
* Work in partnership with other agencies.
* Promote equality, diversity and inclusion.
* Help to improve the quality of life for individuals and assist people to utilise/maximise their own skills and development.
* Support people to make their own choices, try new things, learn new skills.
* Support people to develop confidence and be more independent.

**Job Purpose and responsibilities:**

* To assist with the general support of the individuals as per their personal plans and needs assessment.
* Support their personal development through the implementation of individual personal plans and monitor them.
* To assist with intimate personal care such as personal dressing, personal hygiene, bathing and offer support in a sensitive manner, taking account of the abilities and health & emotional needs of the individual and support them through change and transitions.
* To work closely with other colleagues and co-operate with statutory bodies and other local services to maintain a high standard of service.
* To liaise with families, friends, advocates, external agencies and the staff team to provide a consistent approach that meets individual needs.
* To assist and encourage people to become integrated members of their community by promoting the use of community-based leisure and recreational activities, creating opportunities so that individuals develop, establish and maintain personal relationships and social networks.
* To participate in ongoing training in line with Ategi’s policies.
* Successfully complete medication training, as well as to take and pass a medication proficiency test after training has been received.
* To assist in maintaining accurate records i.e., finances, personal records, health and safety, monitoring records and any other necessary paperwork in agreement with the line manager.

**Service delivery**

* Provide a person-centred service enabling people to lead full and valid lives within their homes and the community in accordance with their preferences and choices.
* Establish and maintain good working relationships with internal departments, parents, families, advocates, external agencies, and care managers and other professionals and stakeholders to aid the delivery of individualised services; ensuring that the needs of our people we support are met. Undertake other duties within the remit of the post as required.

**Who we’re looking for:**

We are looking for someone who is passionate about the work we do and is dedicated to working in social care with demonstrable experience. This role is very person-centred and you’ll need to have excellent communication skills and be able to maintain excellent working relationships whilst upholding Ategi’s values. You must be highly motivated and organised with a positive, proactive approach to your work.

**Criteria**

* Have strong personal values - having consideration and showing respect for others / being polite to others.
* Ability to relate well with individuals and to promote equal opportunities and respect diversity, cultures and values.
* Have an interest in hobbies and leisure activities and a willingness to share these with others.
* Be friendly, helpful, kind, caring, honest, and patient.
* Have a full clean UK driving licence.
* Welsh language (desirable but not essential).
* Level 2 in Health & Social Care (or similar qualification) or be willing to work towards completing level 2 in Health & Social Care.

We would like to inform you that this role is part of a regulated activity and as such, we will be conducting DBS (disclosure and Barring Service) Checks, as well as ID and Right to Work Checks.

As with all job descriptions, the pattern of work is subject to review and reasonable adjustment in accordance with the needs of the service.